Dr.M.G.R Educational and Research Institute

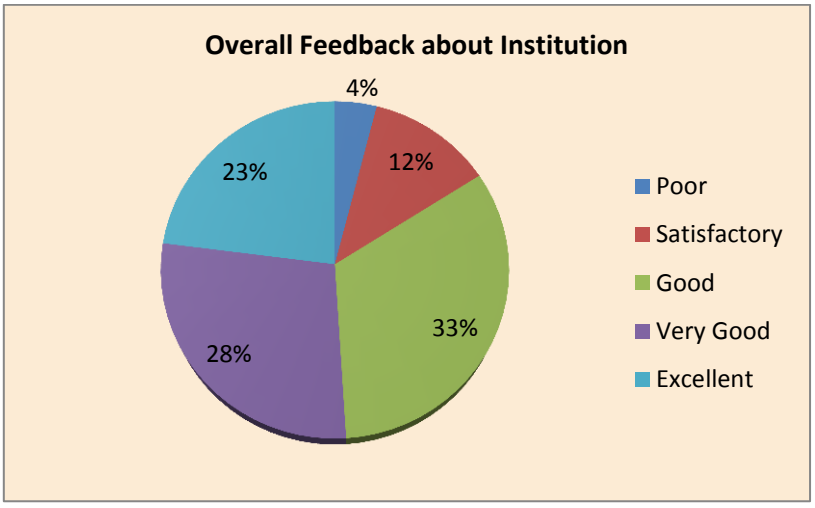
(Declared as Deemed to be University u/s 3 of UGC Act 1956)

Periyar EVR Salai (NH 4), Maduravoyal, Chennai – 600 095.

Feedback System

FEEDBACK SUMMARY

Feedback is the fundamental principle that underlies all self-regulating systems. The feedback from all stakeholders in terms of its relevance and appropriateness are considered to be a key aspect for enhancing and redefining the University. Feedback is the impact to a system component that is a consequence of an action performed by that component. The University is committed to obtain timely and appropriate feedback from different stake holders to reflect on the progress and development effectively. Feedback, and acting on feedback, is therefore part of the enhancement process for the University. The feedback helps for self evaluation to make Quality as the defining element for the University.



Faculty Feedback

The essential for successful collaboration is an atmosphere of trust for which clearly articulated and agreed-upon norms contribute. Faculty Feedback is an initiative designed to make it easy for the faculty to manage and record the suggestions for the better functioning of the Departments and University.

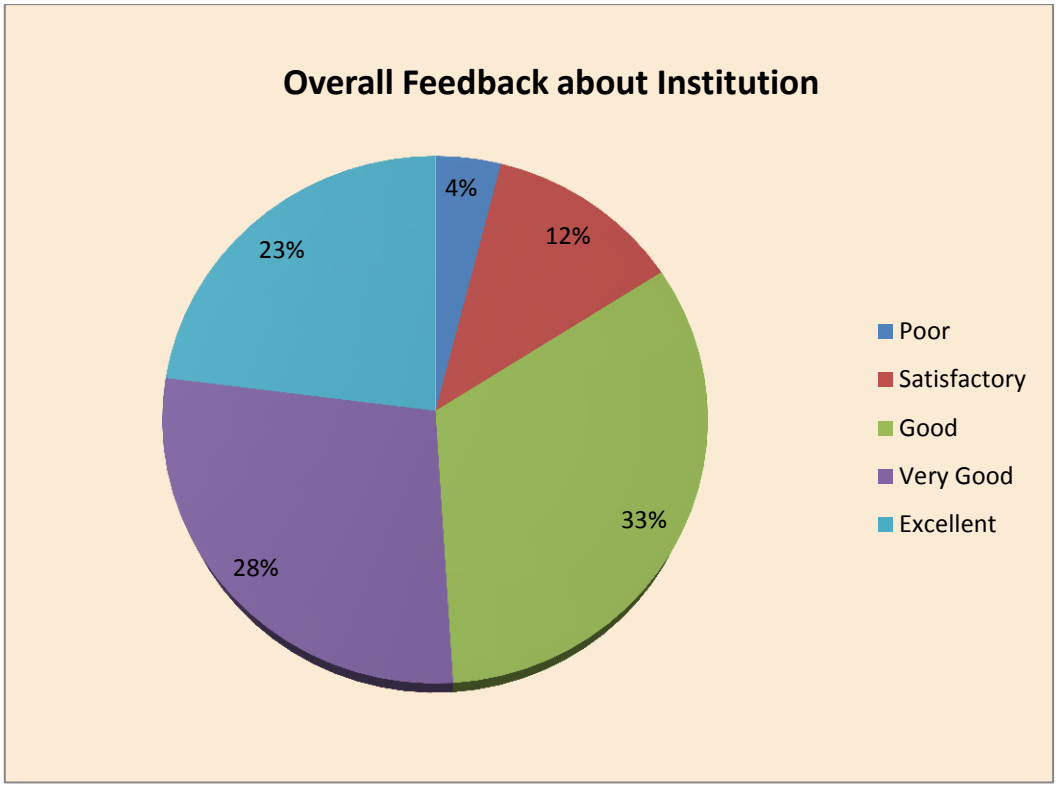
- Periodic department meetings are held to communicate and discuss activities within and external to the Department. The meetings help to build peer relationship, focus on professional development, solve problems and make decisions.
- General interaction with different boards constituted by the University.
- Faculty submits a report after attending National / International workshops, seminars and conferences.
- Discussions with peer and self interest groups.
- Research supervisor for Doctoral programmes and Expert member for Doctoral reviews.

Students Feedback

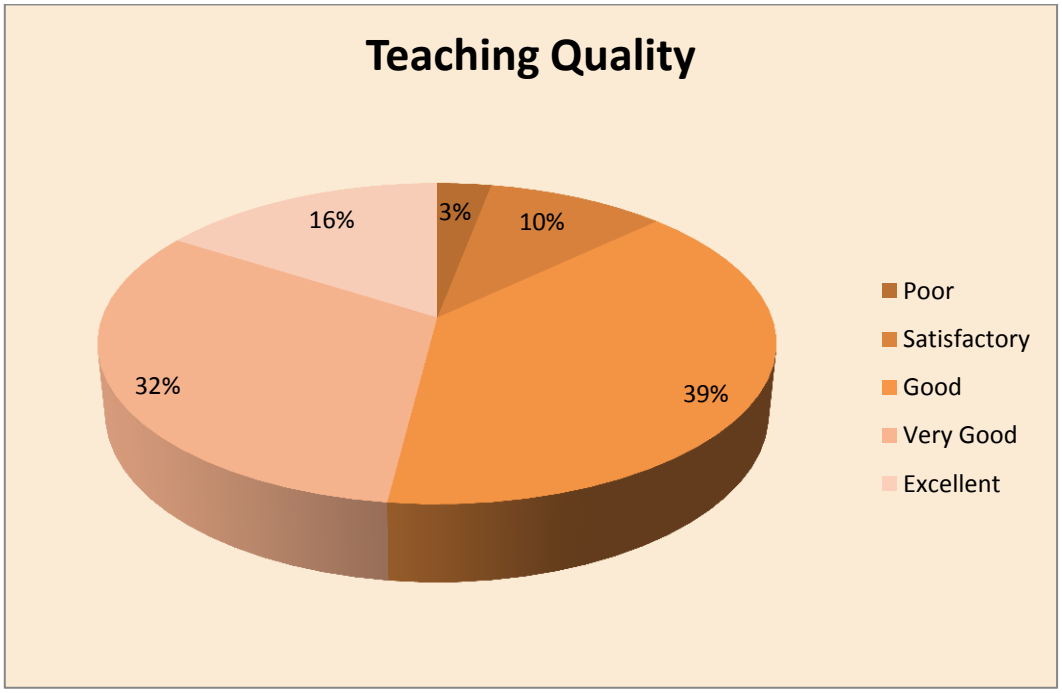
Gathering feedback from students is a great way to get a glimpse into their experience in the University campus. Soliciting periodic feedback from students is helpful in several ways and builds a sense of goodwill between them and the University.

- The Class Committee meetings are an opportunity for students to express their views to Departments about academic and non academic issues relating to the course and other broader experiences in the University.
- Opinion polls are taken on the quality, variety, convenience, and healthy **food** options of the dining services of the cafeterias in the campus.
- Motivation given to students to take part in product design and demonstrations by leading organizations like Microsoft, IBM, SAE etc to enhance their skills and develop leadership and managerial skills.
- A healthy and competitive interaction with peers for collaborative learning.
- Student faculty interaction provides a friendly and accommodating platform for a supportive campus environment.
- Community and outreach programmes supported by University to address public issues.
- Rallies and awareness programmes to support social causes.
- Cloud based web service – Jack Prodigy for the students to keep them informed about their progress.

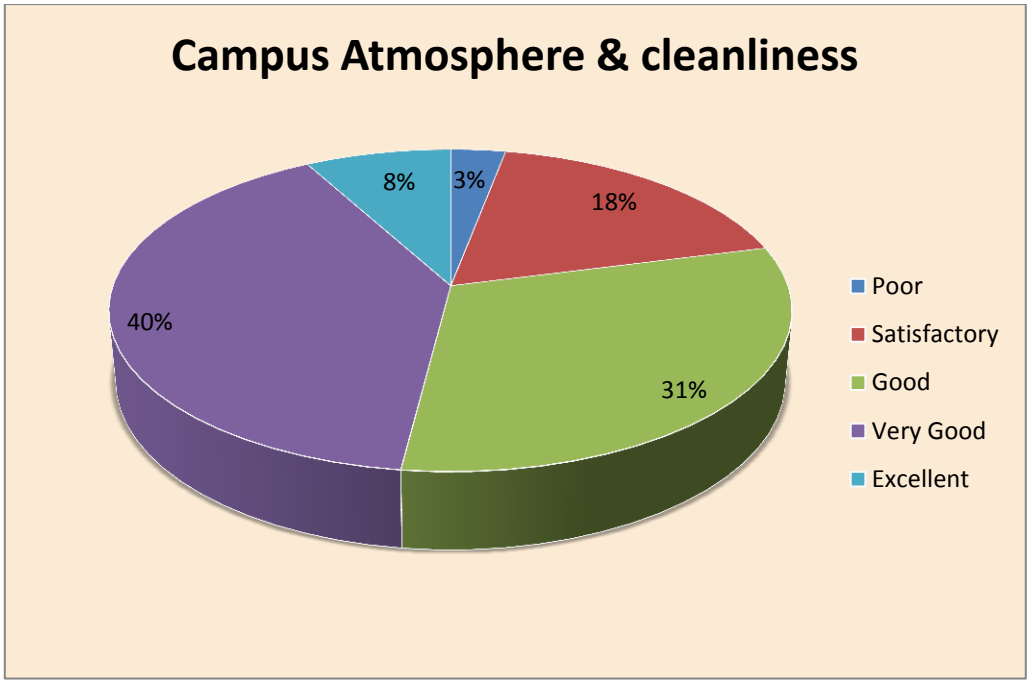
Students overall Feedback about the Institution



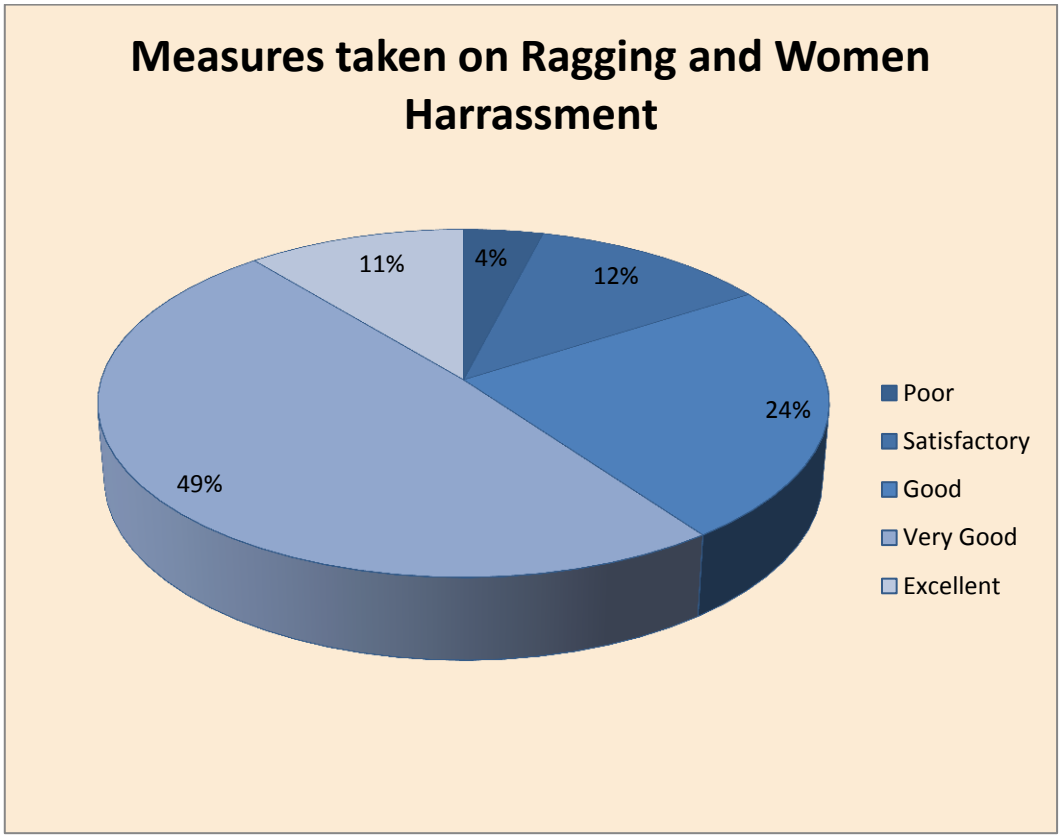
Teaching Quality

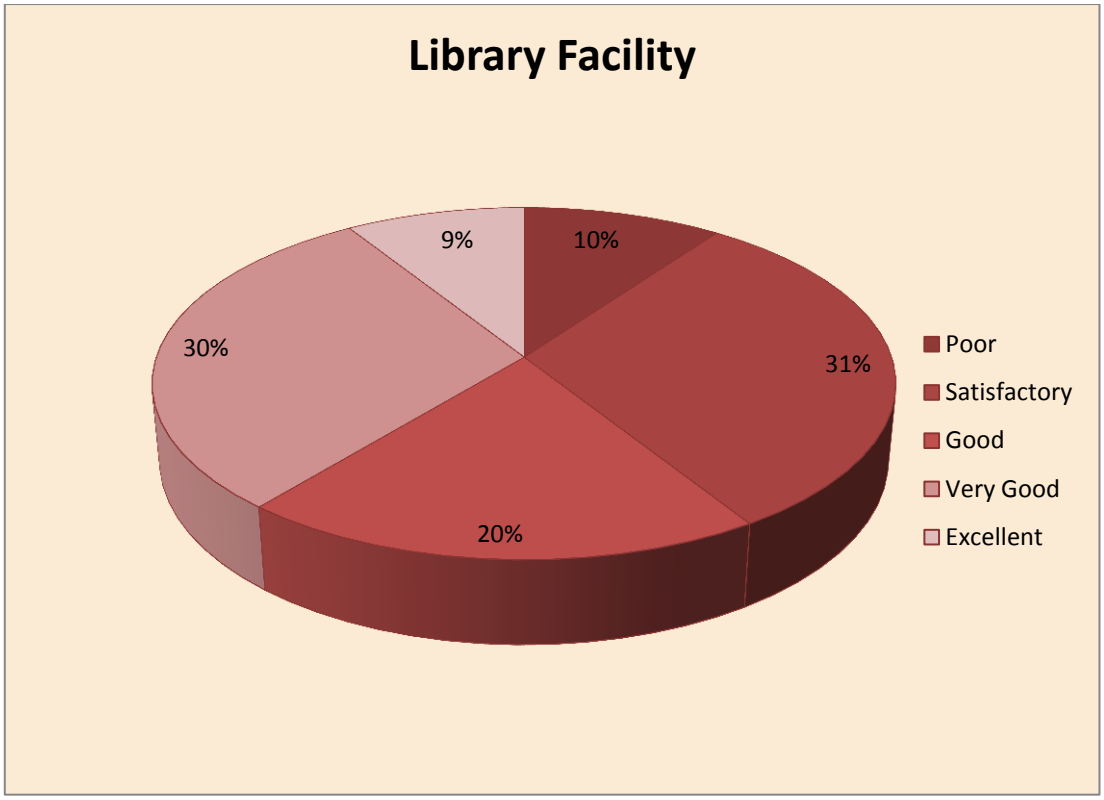


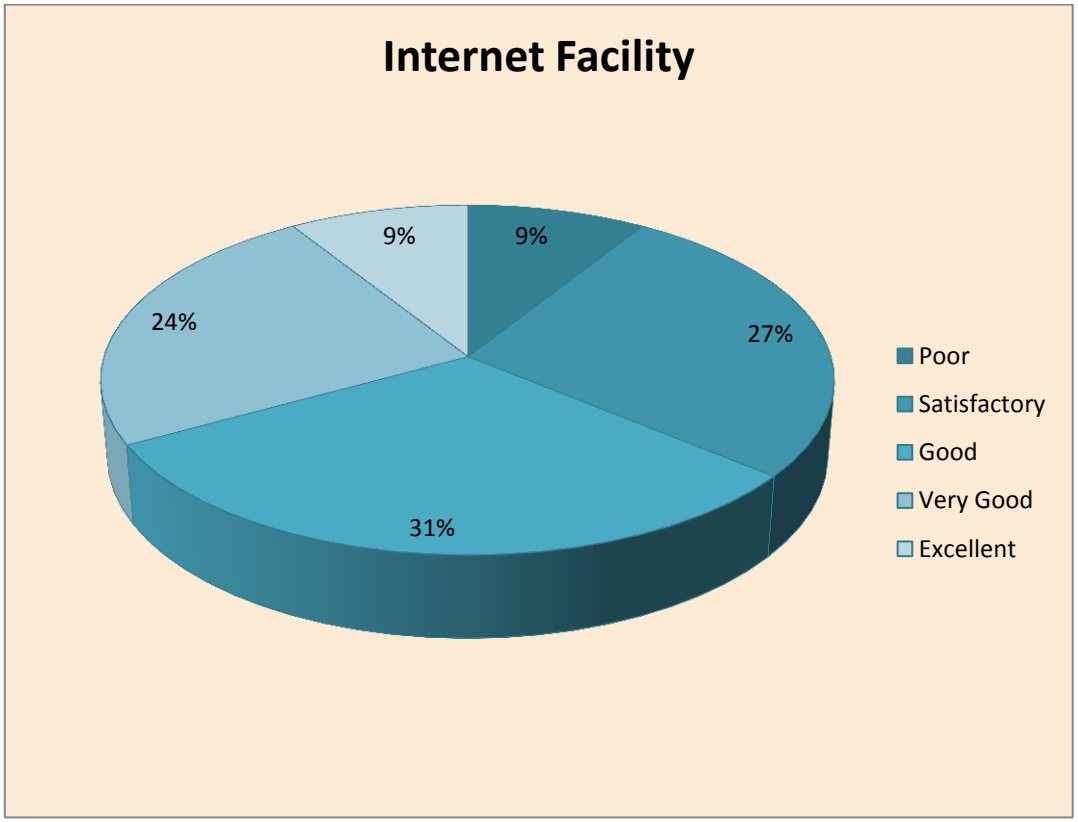
Campus Atmosphere & cleanliness

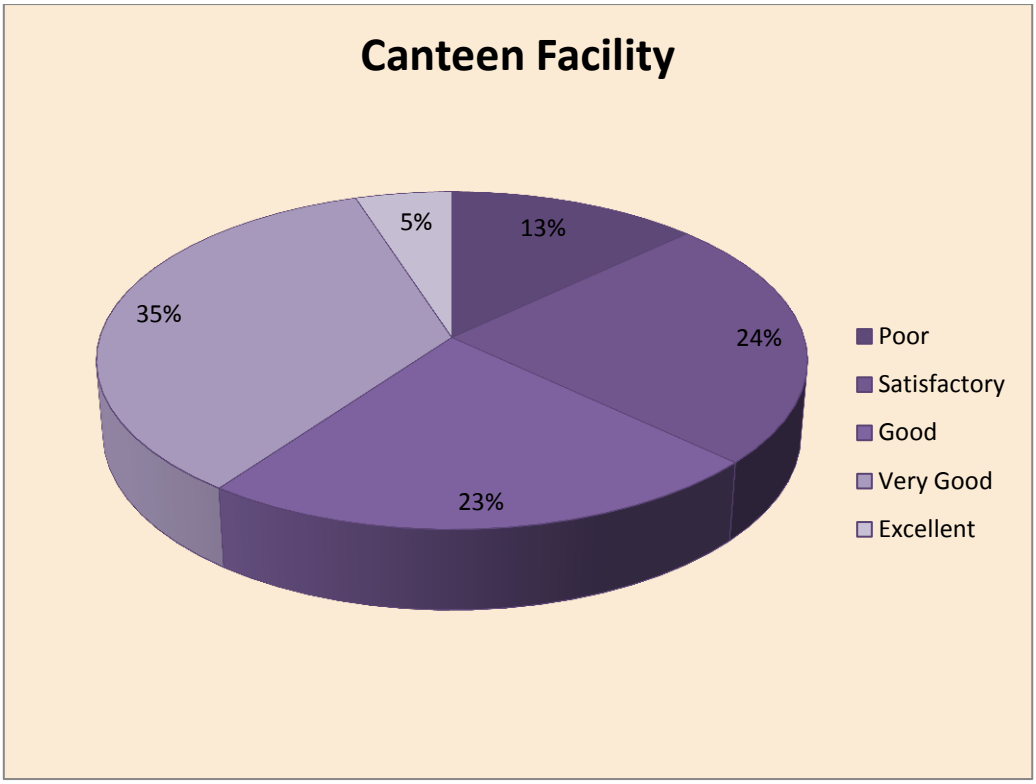


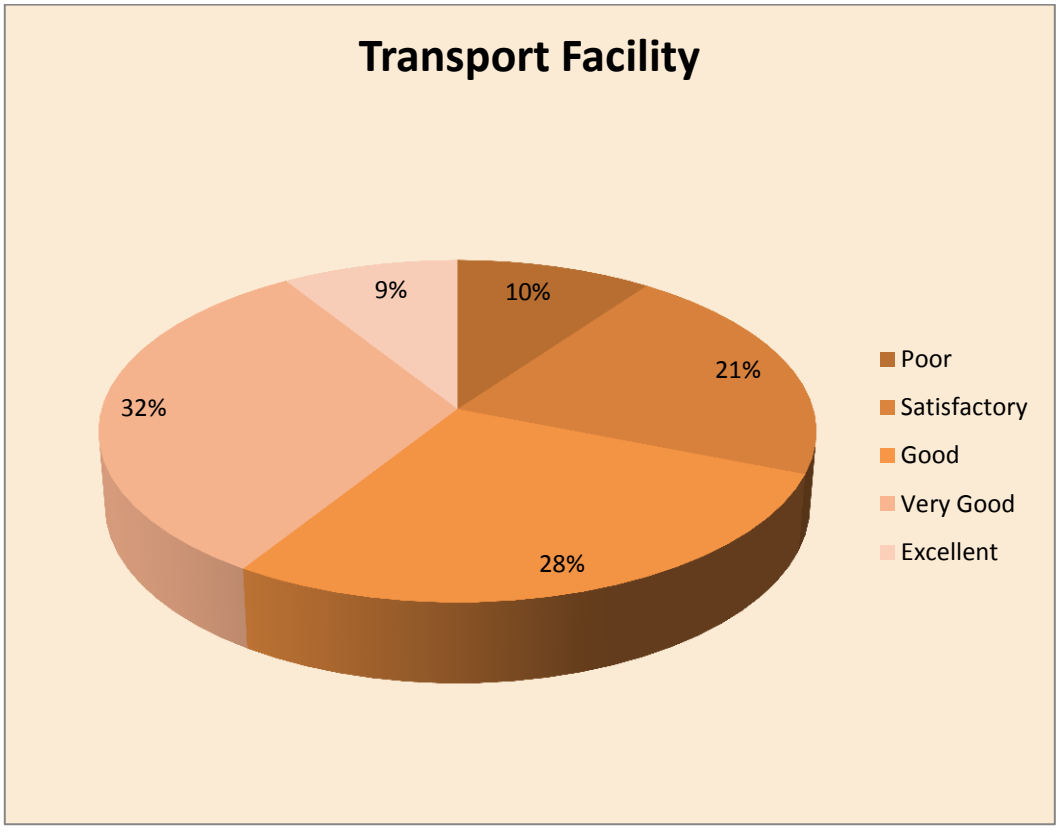
Measures taken on Ragging and Women Harassment (Security)

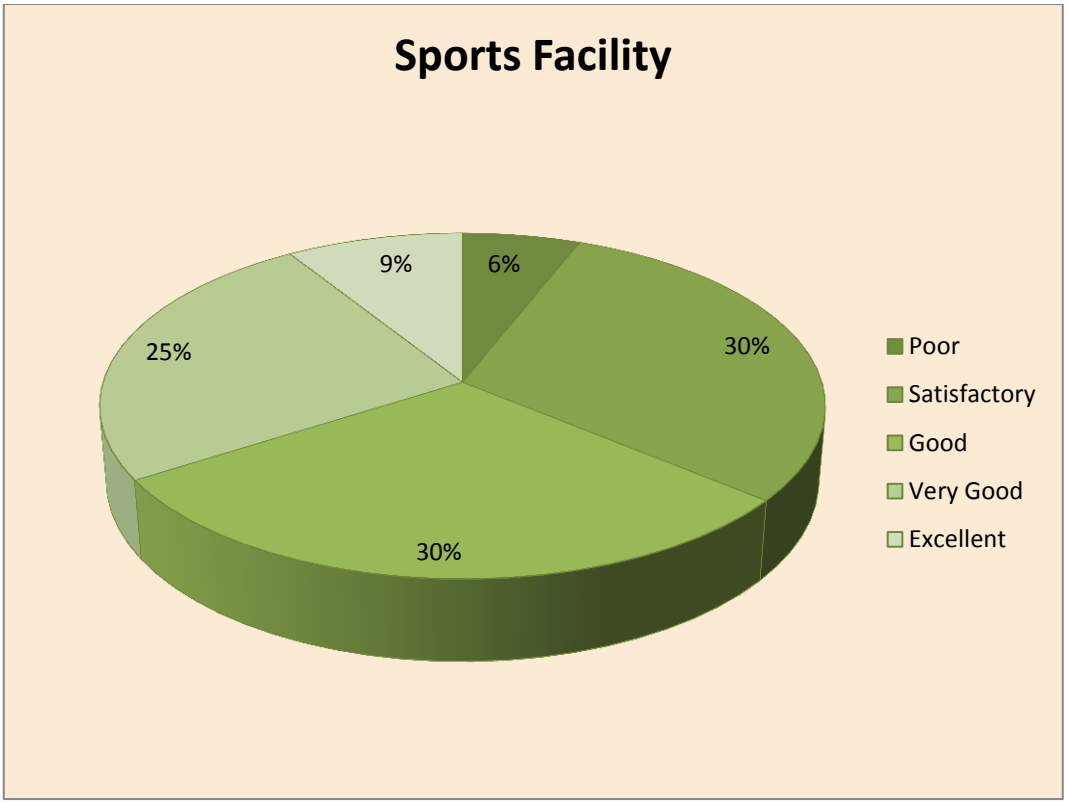


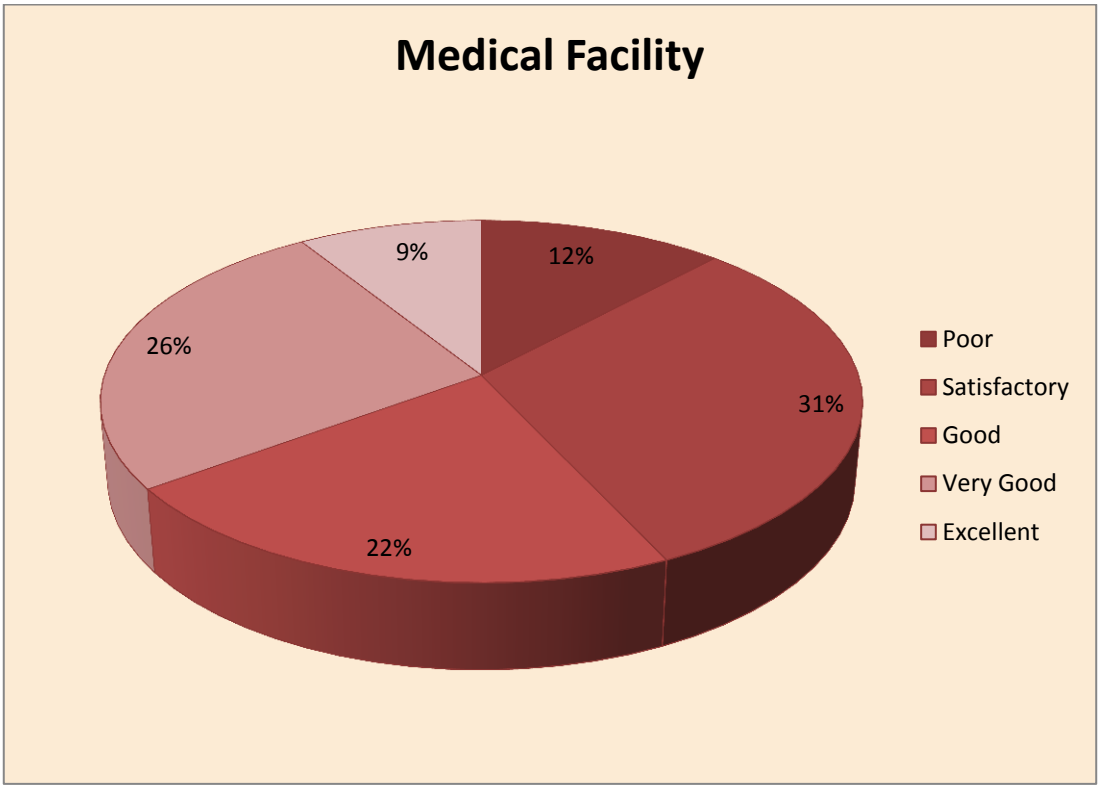

Library Facility
9%
10%
30%
31%
20%
Poor
Satisfactory
Good
Very Good
Excellent

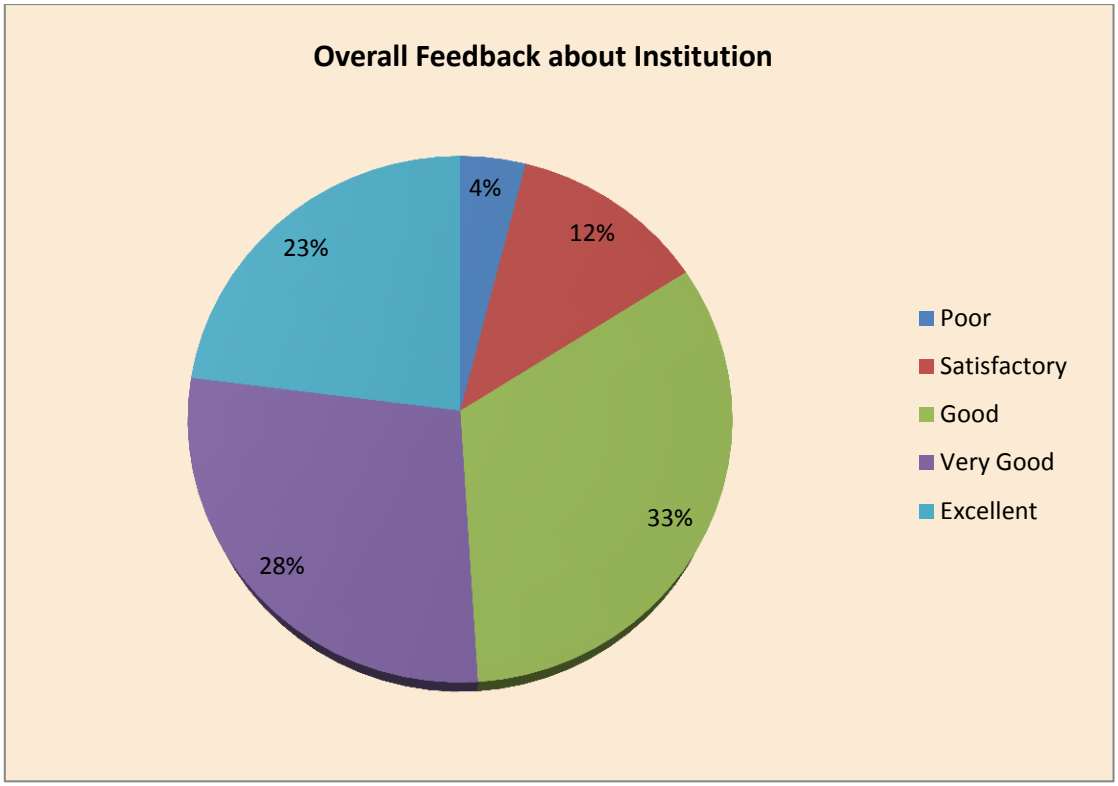

Internet Facility
9%
9%
24%
27%
31%
Poor
Satisfactory
Good
Very Good
Excellent


Canteen Facility
5%
13%
35%
24%
23%
Poor
Satisfactory
Good
Very Good
Excellent


Transport Facility
9%
10%
21%
32%
28%
Poor
Satisfactory
Good
Very Good
Excellent


Sports Facility
6%
30%
30%
25%
9%
Poor
Satisfactory
Good
Very Good
Excellent

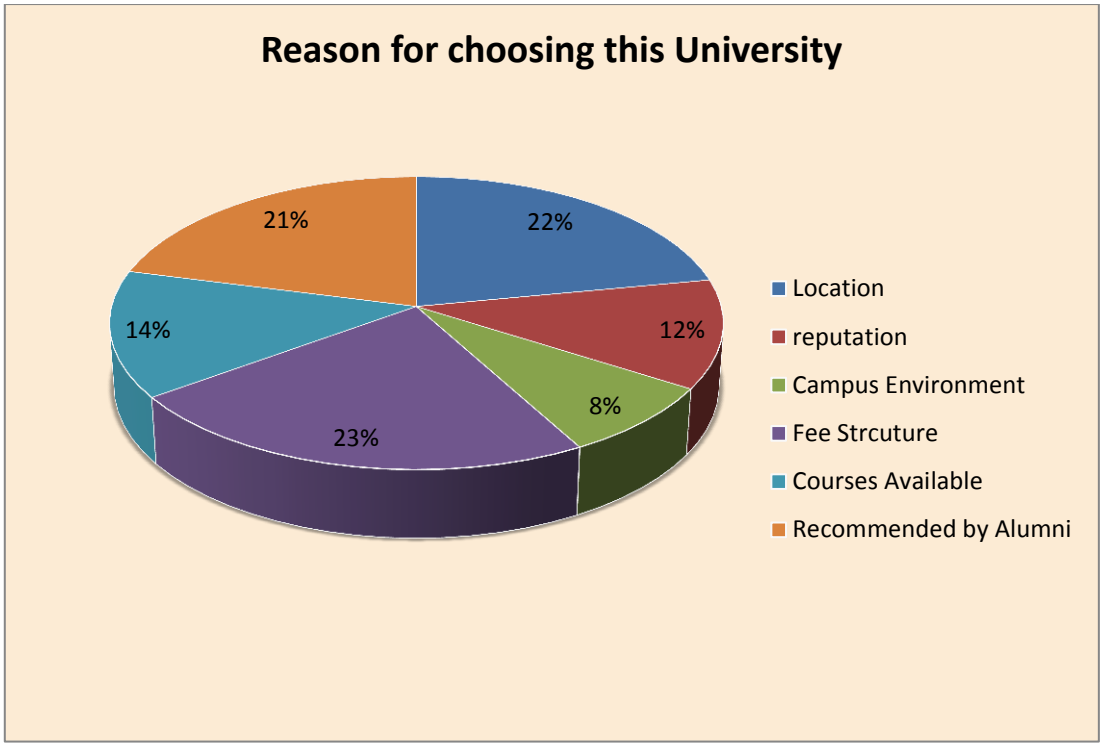

Medical Facility
12%
31%
22%
26%
9%
Poor
Satisfactory
Good
Very Good
Excellent

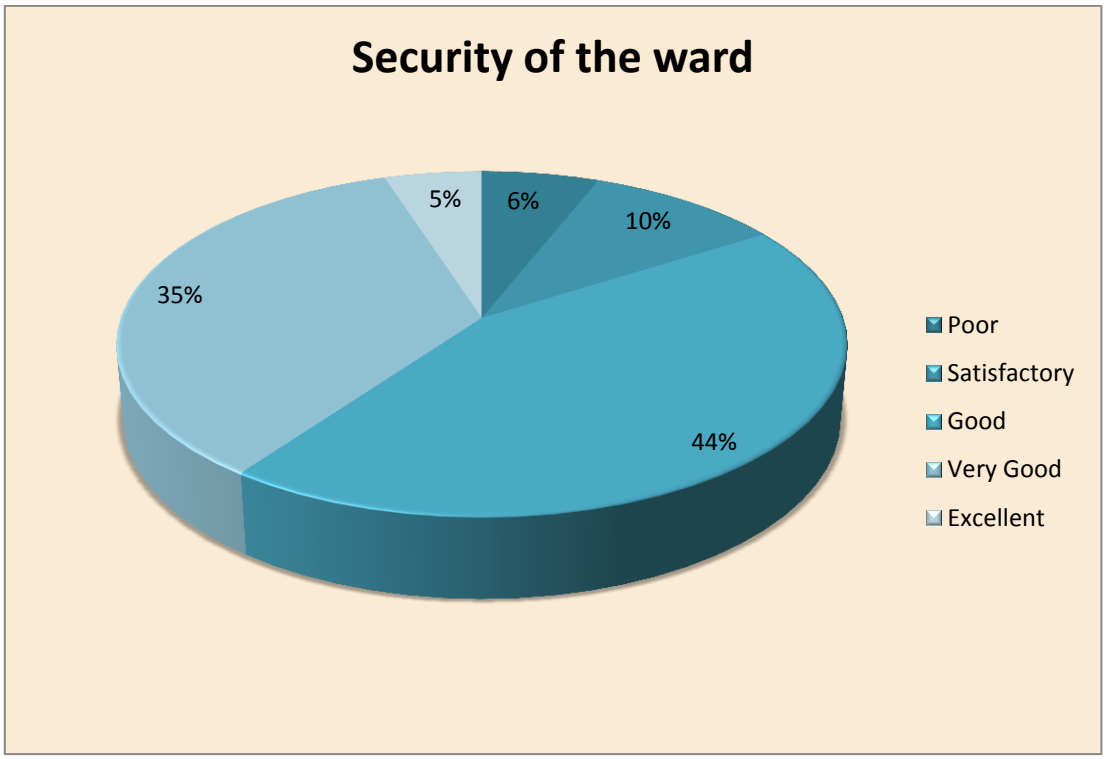


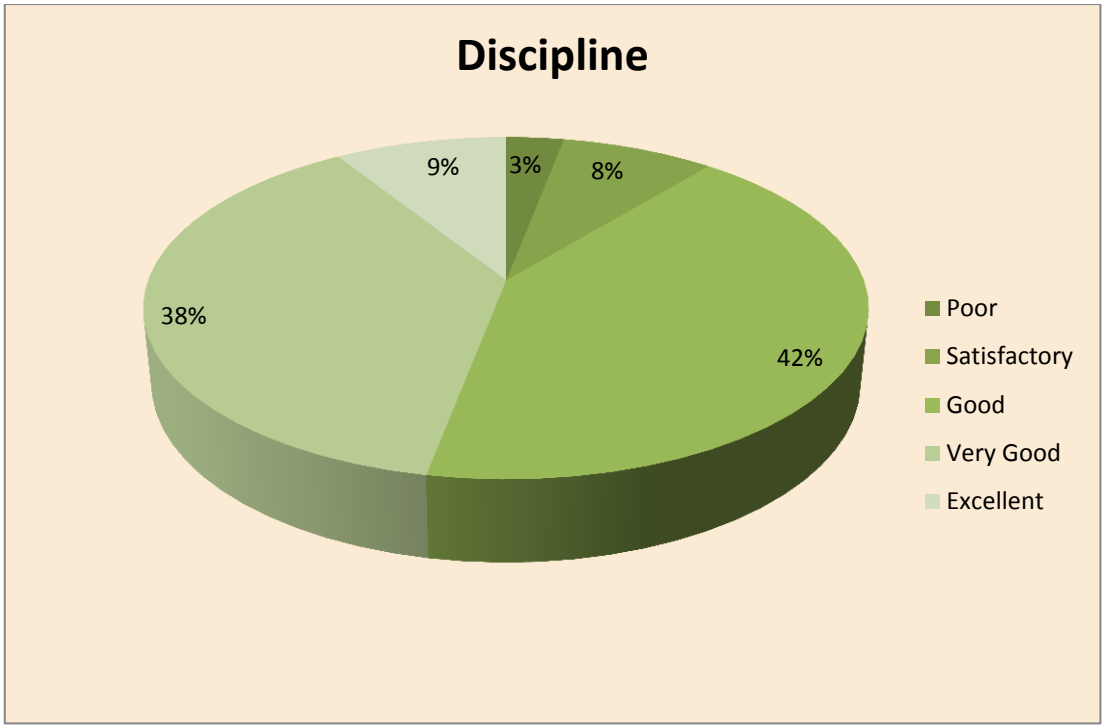
PARENTS FEEDBACK

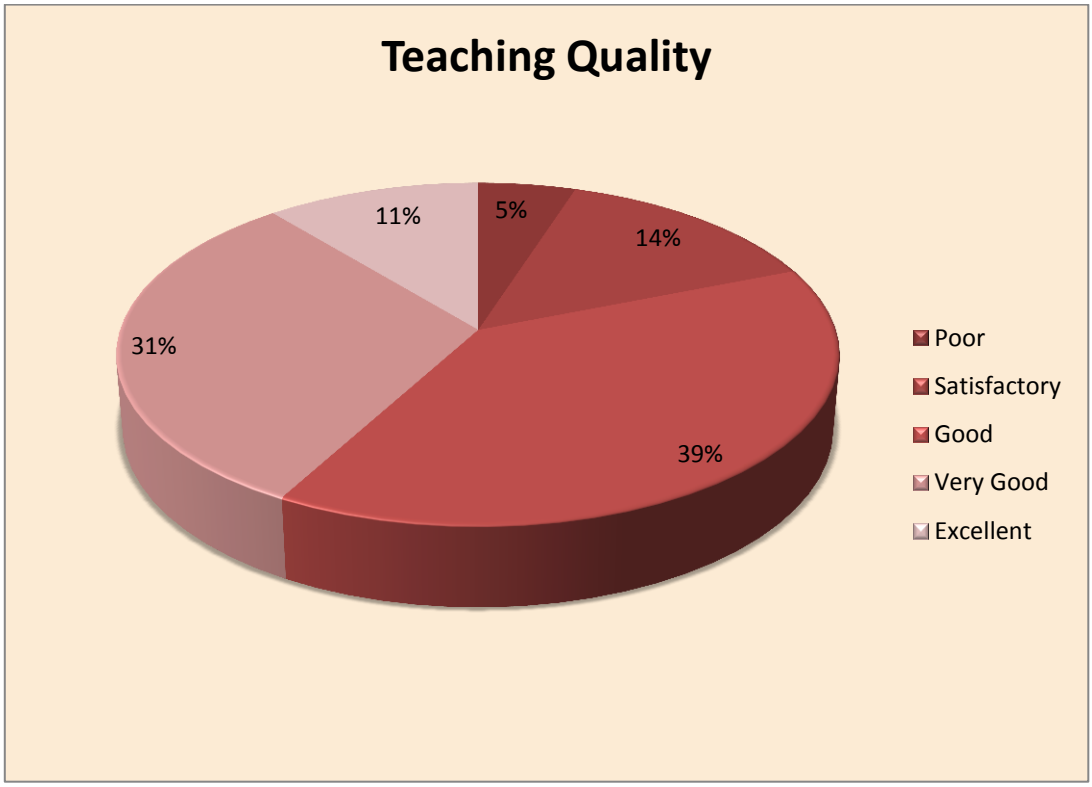
Parents play a crucial positive role in getting the best in education. Parents have always been emphasized to get involved in their ward's education process. The parents' involvement creates a positive impact on the student's achievement, behavior and attitude.

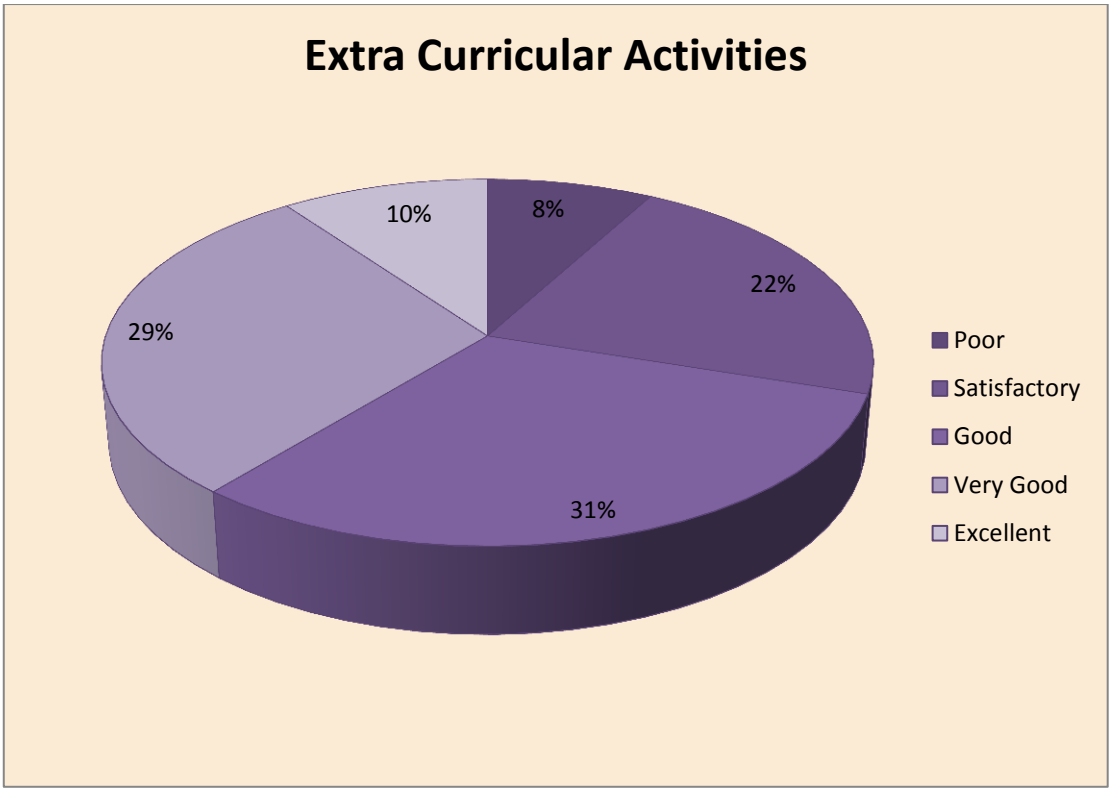
- Regular meeting with the faculty and department head to discuss about the progress.
- Interaction with Department Head and Dean to pursue higher studies and submit letter of recommendation.
- Participation during major activities of the University.
- Disciplinary notifications and proceedings for laid back and differently abled students.

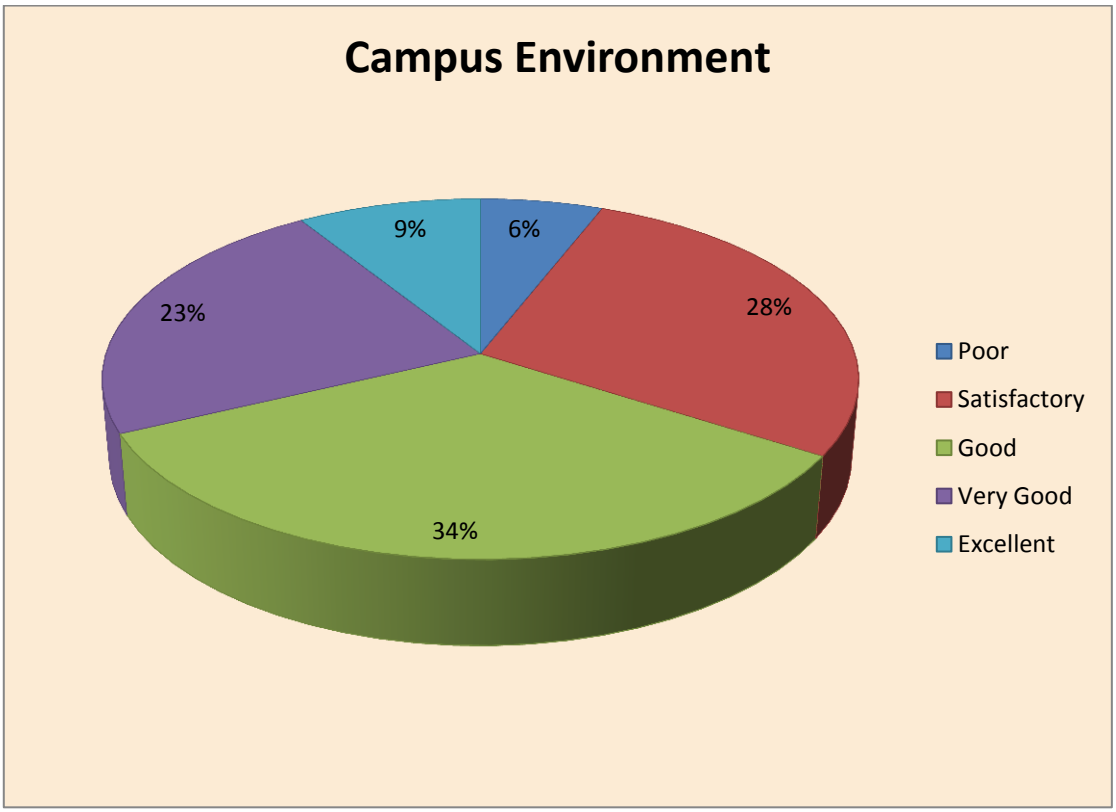

Reason for choosing this University
22%
12%
8%
23%
14%
21%
Location
reputation
Campus Environment
Fee Strcuture
Courses Available
Recommended by Alumni

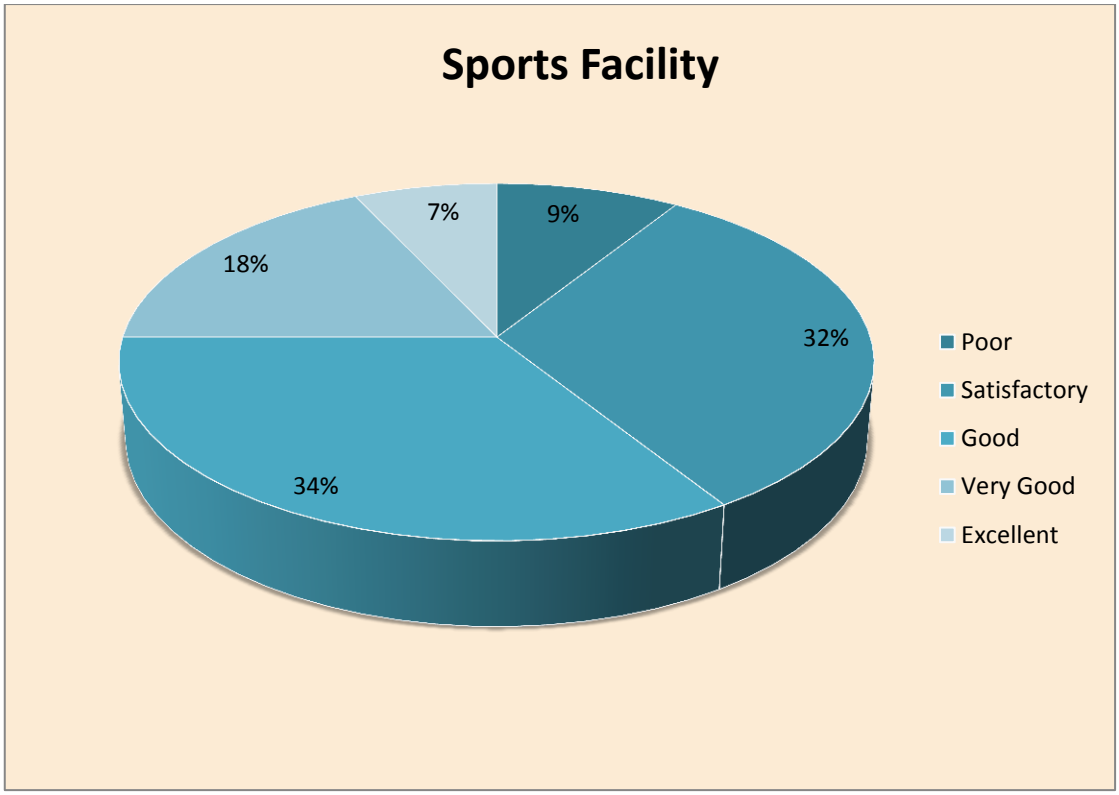

Security of the ward
6%
10%
44%
35%
5%
Poor
Satisfactory
Good
Very Good
Excellent

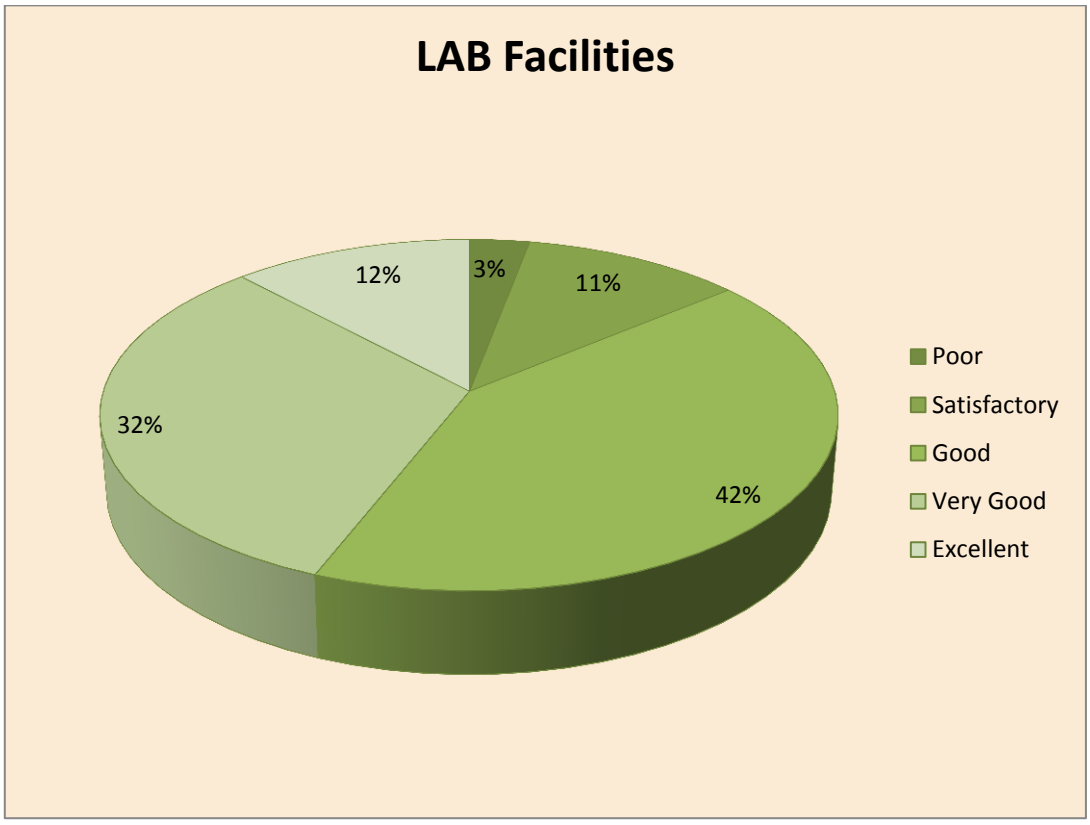

Discipline
3%
8%
42%
38%
9%
Poor
Satisfactory
Good
Very Good
Excellent

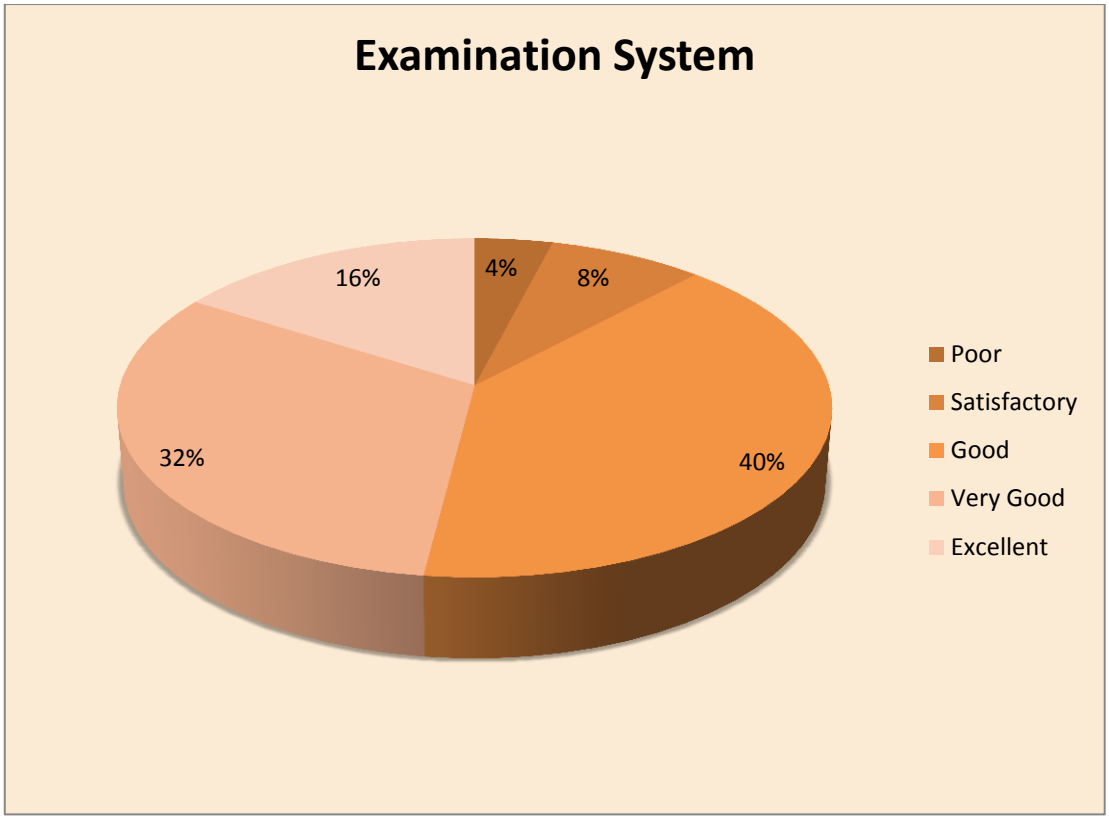

Teaching Quality
5%
14%
39%
31%
11%
Poor
Satisfactory
Good
Very Good
Excellent

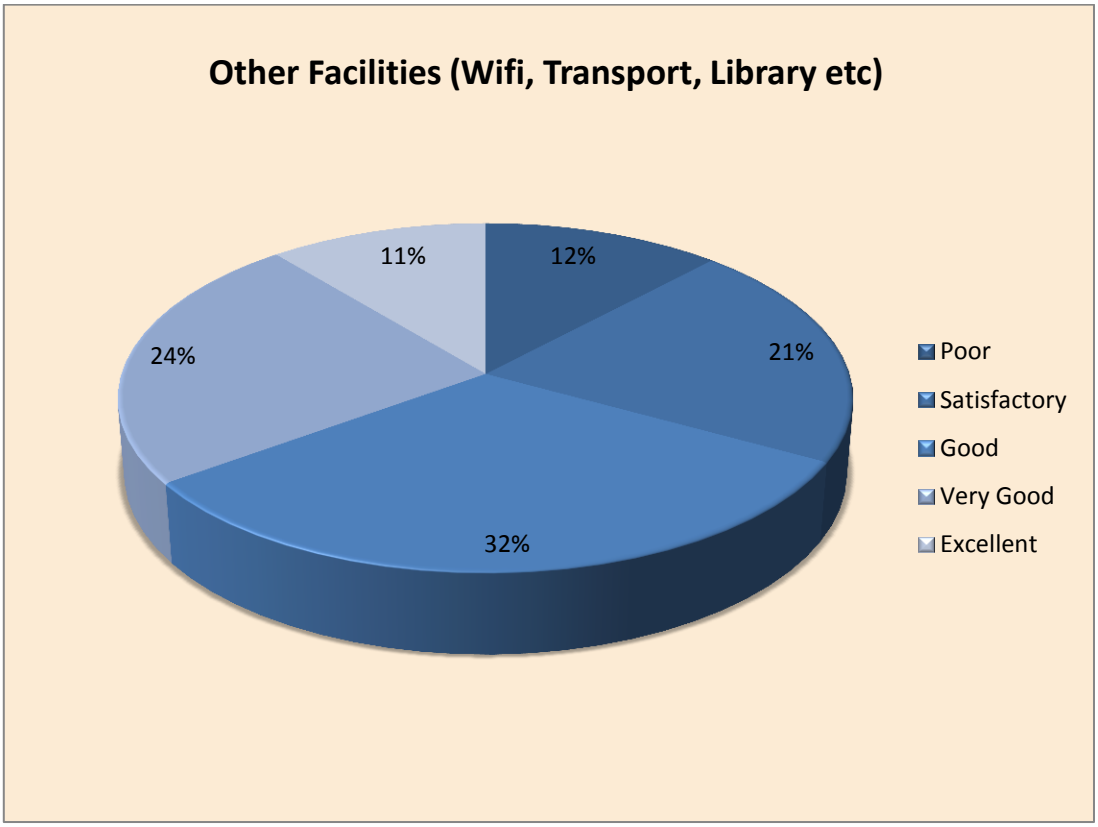

Extra Curricular Activities
8%
22%
31%
29%
10%
Poor
Satisfactory
Good
Very Good
Excellent


Campus Environment
6%
28%
34%
23%
9%
Poor
Satisfactory
Good
Very Good
Excellent


Sports Facility
9%
32%
34%
18%
7%
Poor
Satisfactory
Good
Very Good
Excellent


LAB Facilities
3%
11%
42%
32%
12%
Poor
Satisfactory
Good
Very Good
Excellent

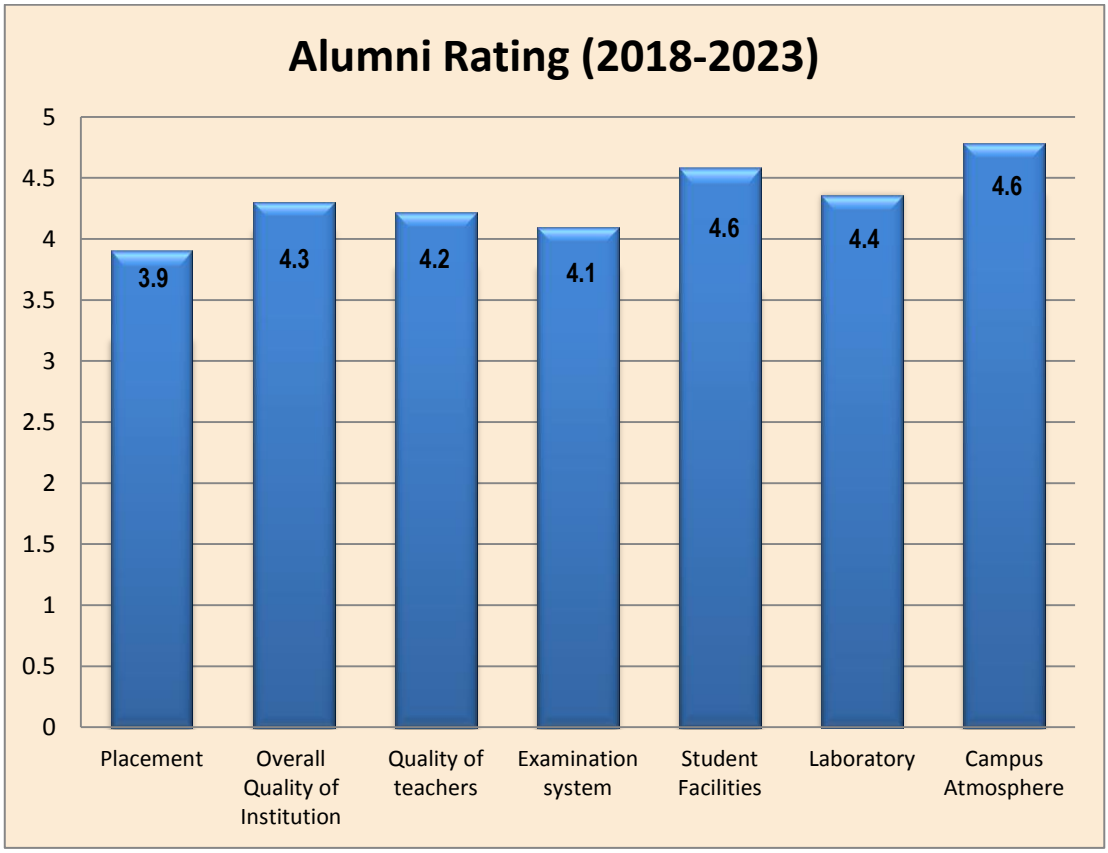

Examination System
4%
8%
16%
32%
40%
Poor
Satisfactory
Good
Very Good
Excellent


Other Facilities (Wifi, Transport, Library etc)
12%
21%
11%
24%
32%
Poor
Satisfactory
Good
Very Good
Excellent

ALUMNI FEEDBACK

Alumni form a special stakeholder for an Institution and create the University's reputation through their success in their career path. Alumni network forms a bridge between the current students and the alumni. They make the University proud by achieving laurels in their work – be an employee or an entrepreneur.

- Annual Alumni day – MGR Alumni meet on January 26
- Casual visits by the Alumni for various reasons
- Alumni as members in Board of Studies
- Suggestions given during placement meetings
- Project / Dissertation/ Thesis evaluation
- Guest lectures in latest technology as part of the event – Alumni Lecture Series

RATING BY THE ALUMNI
(On Scale of 1 to 5)

Alumni Rating (2018-2023) **No. of Responses: 951**