## Students Grievance Redressal Cell Activity

Title: "Awareness Programme on Students' Grievance Redressal Cell"

Date: 10<sup>th</sup> Oct 2021

Resource Person: Prof. Dr.S. Elavenil

## **Topics Covered:**

- Reasons for formation of Students' Grievance Redressal Cell
- Explaining the grievance procedure in accordance with the rules and regulations of the Institution
- Identifying the common grievances of the students

## **Summary**

A Students' grievance cell awareness programme was conducted on 10<sup>th</sup> Oct 2021 for Engineering 1<sup>st</sup> Year students. The students were briefed about the purpose and objectives of the Students' Grievance Redressal Cell. They were also briefed about the procedure for lodging any kind of grievances with the cell head/ cell members. The students were shown the particulars included in the Grievance Redressal form and were asked to contact any of the cell members in order to obtain the form. The last bit of the discussion was on identifying some of the common grievances of the students.

Organized by: Students Grievance Redressal Cell

Venue: Google Meet

Faculty Attended: 01

Students Attended: 50

**Photos:** 

C-B. Palaurelu

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ives of Student Grievance Redressal Cell Upholding the decorum of Institution by ensuring pleasures. environment through cordial relationship among Students acouraging the Students to express their grievances roblems freely and frankly, without any fear of being ctimized. to Advise Student to respect the right and dignity of each other and show self-discipline and patience when any occasion of rift arises al library. The cell formally will review all cases and will act accordingly cially a socially as per the Management policy. The cell will give report to the authority about the cases attended to and the number of pending cases, if any, which require direction and guidance from the higher authorities. idents. · The Grievance Cell will assure that the grievance has been properly solved in a stipulated time limit provided by the cell.

Photo 1: Objectives of Student Grievance Redressal Cell

Procedure for lodging complaint

The students may put up grievances in writing/or in the format available in the admin dept, and drop it in boxes

Grievances of the students to be rectessed

Grievances of the students.

More books pertaining to new syllabus in the central library.

Introduction of remedial coaching classes for financially & socially backward students.

Providing career counseling facilities for the students.

Improvement of toilet facilities for the students.

Improvement of drinking water facilities for the students.

University related Grievances

Photo 2: Procedure for Lodging Complaint in Student Grievance Cell

Teenj C. B. Palautelu

REGISTRAR

Dr. M.G.R. Educational and Research Institute
Deemed to be University
Periyar E.V.R. High Road,
Maduravoyal Chennai-95



Photo 3: Gallery View of the Participants List 1



Photo 4: Gallery View of Participant List 2

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